



August 23, 2024

RB Health Partners, Inc.
P.O. Box 1116
Crystal Beach, FL 34681

Dear Robin,

As Genesis HealthCare's Market Operations Advisor in Vermont, I would like to thank you for your continued support over the past year. You and your team are solely responsible for my professional growth in the long-term care field and for the ongoing improvement of the centers that I oversee.

RB Health Partners, Inc. has been an integral part of the growth and improvement of my long-term care centers in Vermont. Your team is professional, knowledgeable, and friendly; there is always someone who specializes in the situation or area you or your company needs to improve upon. RB Health Partners provides my team with 24-hour risk management, onsite leadership support, clinical and QAPI consultation and training, remote chart reviews, and auditing upon request, adapting to the client's needs. The main takeaway from my experience with your team is their passion for quality and improvement through education, validation, and prevention. Robin, you lead a team of experts, and I trust their support!

Sincerely,

Amy Walker

Amy Walker, LNHA, MBA
Market Operations Advisor - Genesis, VT