



# Montgomery Place

5550 South Shore Drive | Chicago, IL 60637

August 27, 2023

Dear Robin,

I wanted to thank you for your entire team's assistance. To include Kelli Landeau, Sr. RAI Specialist, Heather Py, Director of Health Information Management and Monica Cerosky, Quality Improvement Consultant. Based on adding to our team we are starting to peel back your team's support starting with Monica; however, I want to say all three have done a great job and that includes Monica.

I have learned a lot from all of the team. Each has unique skills and talents. Monica was especially helpful while completing the requested audits and feedback. We've definitely moved forward in many of the clinical documentation areas because of these audits.

Without hesitancy I recommend you and your company to include the professionals I have had the pleasure to work with.

While Monica's role ended first I would be pleased to work with her as well as Kelli and Heather again.

Warm regards,

*Mark*

Mark C. Miron, MHA, LNHA  
Executive Director of Healthcare Services