



Dear Robin,

This note is to thank you for your organizations professional services to assist Good Samaritan to support one of our Florida SNFs gain Joint Commission Accreditation.

We were a late start and we recognize that presents certain challenges; however, you and your business office worked swiftly through contracting and then matched us to Staci Goldstein, MA, Quality Improvement Specialist to guide us on our journey. Staci was a strong match to our team and needs. She was patient, knowledgeable, and helpful yet she gently pushed us when needed. I honestly could not imagine doing this without her and look forward to our ongoing relationship with Staci, you, and your consultancy firm.

Please feel free to share this letter as a testimonial if you wish. I can be reached at 407-494-9582 for a personal reference.

Most Sincerely,
Feryn Lang

Feryn T. Lang RN, MSN
Director Of Quality Assurance & Performance Improvement
The Good Samaritan Society- Florida Region
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