



May 3, 2022

Good afternoon, Robin,

Hoping all is going well for you. We just had a quarterly visit by Heather Py, and I must tell you how impressed I am with her. I had her focus on advance directives and some things that unfortunately were identified as deficient practices during our annual survey. She is so thorough and concise. Her audit reports were very beneficial. Her knowledge of PCC too is exceptional!

I would be happy to give further reference and can be reached at 941.379-3553 ext. 247.

Thanks,

*Teresa Martin,* NHA

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