

"Northport Health Services Management had Robin Bleier conduct a 2 day seminar on the new MDS 3.0 in Daytona Beach July 22 & 23, 2010. We had Administrators, Director of Nurses, MDS coordinators and Social Service attending as well as all Regional Support Staff.

Robin was both instructive and creative in her teaching techniques making it easy to understand the Interdisciplinary approach to the changes with the MDS 3.0. She was able to integrate the implications with reference to the QIS survey process as well so that staff can be better prepared for the survey process and MDS 3.0.

Her handouts and powerpoint presentation made it easy to follow and allowed the audience to participate with interactive questions and answers.

We chose to have Robin do Florida's presentation after I attended her MDS 3.0 training in Birmingham Alabama the prior month. Although this training had over 500 attendees Robin was able to answer questions from the group and still present in such a way that all were able to come away with a good understanding of the upcoming changes in October.

I would personally refer and endorse her program to anyone wanting to better understand MDS 3.0. Thank you.

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