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4/19/2021

RB Health Partners, Inc. Robin Bleier P.O. Box 1116 Crystal Beach, Florida 34681

Dear Ms. Bleier.

Over the course of the past six months, due to a mandated directed plan of Care (DPOC), Heardmont Health and Rehabilitation has worked with RB Health Professionals to correct deficiencies that were cited during a Federal Infection Control Survey.

Jonathan Teter was the infection preventionist assigned to our facility. He has worked with us from the beginning of the process through the recent satisfactory completion of the mandated program.

Mr. Teter's guidance and attention to detail has served us well as we have navigated the complexities of establishing a functioning infection control program in our community. His insights and assistance have been provided the base from which we have worked, and have put out community into a position to be able to maintain compliance with all regulations both at this time and into the future.

I whole heartedly recommend RB Health Partners and specifically Jonathan Teter to any Long Term Care facility that is faced with challenges in the area of Infection Prevention and Control.

Thank you,

^LDavid W. Milner, Jr. – LNHA

Heardmont Health and Rehabilitation