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September 23, 2016

Robin A. Bleier, RN, LHRM, CLC  
President, RB Health Partners, Inc.  
P.O. Box 1116  
Crystal Beach, FL 34681

Dear Robin,

Please find this letter my testimonial for your company. As you know, we have worked with you and your company for approximately the past 15 years to provide various one-day speaking engagements to our members.

Most recently we worked with you and A.C. Burke, MA, CIC, Director of Infection Prevention, for an in-depth two-day 12-hour Infection Prevention Officer Training program in anticipation of the CMS release of the final nursing home requirements. Robin, we were blown away with the amount of information provided to our members! This program is one of the most highly rated programs I have been involved with at our association. The manual provided excellent evidenced-based hands-on training materials. The activity with PPE was commented on as beneficial by many. Overall, this program was top notch. Our attendees are still talking about the wonderful job A.C. and you did!

In addition, as you know, two key members of our survey agency participated in the program. They were so impressed that they plan to have additional staff attend the next program we already have scheduled in January 2017.

Thank you to you and your company for your educational contributions to our members. Please feel free to consider this our endorsement of your program, A.C., and your educational performance! If need, I can be reached at [kmagdon@anha.org](mailto:kmagdon@anha.org).

Sincerely,

Katrina G. Magdon, MPA, CAE  
Director, Professional Development & Regulatory Affairs  
Alabama Nursing Home Association