



March 2, 2021

Re: Letter of Endorsement

To Whom It May Concern:

Arrington Living Center is a 60 bed skilled nursing facility serving both skilled and long term patients in Mississippi. Our relationship with RB Health Partners began in 2016 after determining the need for consultation with our case mix index score. We were somewhat familiar with Nathan Shaw and RB Health Partners through a peer group within the state and the successes these facilities were enjoying upon bringing their services into those buildings. Thus, our partnership began and has been fruitful since.

Our strategy was to be completely transparent with the Case Mix Consultant team giving them complete access to our medical records and software. This decision has provided tremendous dividends, as it gave the team a clear vision of already available opportunities and gave the ability to periodically audit our records for financial and compliance purposes. Upon inception we boasted a feeble 1.009 case mix score. After the first year we were able to increase that score to a 1.17 significantly boosting our Medicaid rates. We also saw improvement in our Part B therapy numbers as staff gained more confidence in treatments from the ongoing education provided. Our case mix audits also improved such that we have not had a deficiency of any kind in the last four years.

As the administrator of this facility and an Executive Director who reports to a governing board, the decision to collaborate with RB Health Partners has been an extraordinary experience. We currently maintain our highest case mix score at 1.347 and enjoy the highest level of compliance. This confidence has been long since earned and continues to be highly productive. RB Health Partners is capable of providing the highest standard of service if given the opportunity to do so.

Should you desire to contact me as a reference, please feel free to so at 662-322-1867.

Respectfully,

A handwritten signature in black ink, appearing to read "Josh Clayton", written over a white background.

Josh Clayton, Executive Director