

Good afternoon,

I really just wanted to say thank you for sending Nathan to my building. It was the best training I as a RN have had on ADL's. His in servicing for my staff was very good and easy to understand. The staff here have just run away with this new information that they have learned. I am seeing way more documentation and accurate documentation. I see the staff using the tools that Nathan had taught them.

I am so glad we choose to have Nathan come back the second week.... He met with each one of my staff, RN's, LPN's, QMA's, and CNA's on a one on one basis. He came in on their shifts which was great and actually met with them and did their training as they were working. They have all said the training was wonderful and they are actually excited about him coming back in December. I have seen a change in the wording the nurses are using since the training and how frequent the CNA's are charting. And it is actually accurate. So I would definitely recommend him to any DON's and Administrators. The training is well worth it.....

Thank You,

Sherry Haney RN, DON

Westminster Village