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To whom it may concern:

I am an attorney who has worked in long term care for 28 years. I represent the Florida Health Care Association as well as a number of providers, both in Florida and elsewhere. I am very involved in the American Health Care Association and the American Health Lawyers Association, having served as chairperson on committees in both groups.

I would like to take this opportunity to recommend Robin Bleier and her company. I have worked with her and her associates on a number of projects. Ms. Bleier is among the most knowledgeable long term care consultants that I know. I have worked with her on routine regulatory matters as well as several facilities in crisis.

One of her greatest skills is her ability to focus on the problem at hand, determine its source and develop a strategy to fix the problem efficiently and effectively. Ms. Bleier often has to work under tremendous time constraints, when dealing with facilities faced with imminent decertification, and has proven her ability to do so successfully.

Once compliance is achieved, Ms. Bleier moves into maintenance mode. Her training skills are excellent. She has developed many methods of monitoring so that she can recognize an issue quickly before it becomes a serious problem.

Ms. Bleier is also able to communicate well with governmental agencies and earn their respect quickly. It does not take long for regulators to realize that she has done her homework and knows what she is talking about.

In addition to her skills, she employs professionals who are some of the best in their areas. When a team is needed to deal with a problematic facility, she has the individuals at her disposal to deal with a vast variety of issues.

I would not hesitate to refer any of my clients to her and her company. She will do the job and do it well. Please contact me if I can be of further assistance or you have any questions regarding Ms. Bleier.

Sincerely,

Karen L. Goldsmith, Esquire