

# AYERS HEALTH & REHABILITATION CENTER

June 23, 2022

Dear Robin,

Our company hired RB Health Partners to assist with Joint Commission Survey preparation and implementation of Joint Commission specific processes within the facility. We recently had our first triennial survey with Joint Commission and our TJC Surveyor stated that she loves knowing when facilities have RB Health Partners as their TJC Consulting Team because those facilities have consistently proven to be more prepared than others that don't use RB Health. Our surveyor also mentioned that facilities that utilize RBHP typically prove to have higher success rates overall regarding RFIs and best practices!

I feel so blessed to work with a consulting team that truly cares for the success of their facility partners.

Sincerely,

A handwritten signature in black ink that reads "Shelby Jackson". The signature is written in a cursive, flowing style.

Shelby Jackson, NHA, Administrator  
Ayers Health and Rehabilitation Center