

May 26, 2011

Testimonial for RB Health Partners

Horizon Bay Gulf Central Region

Dear Robin,

I would like to say thank you to RB Health Partners who assisted us at Lake Harris Health Care Center with on site staffing for MDS completion over a period of more than 5 months in 2010. The RB Health Partner MDS staff of Kay Trugillo, Kelli Hutchins and Tamara Hassler were outstanding, knowledgeable and professional in their assistance to our MDS staff at Lake Harris as very qualified interim MDS nurses.

Based on the transition to MDS 3.0 and your recommendations, we reorganized our MDS departments in all 3 communities and appointed a RAI Process Director who was required to be certified by your FHCA Intensive Program. Our next step was to require that all of the MDS nurses become AANAC certified which was accomplished by the end of 2010.

Our 2011 goal based on Robin's recommendation is to have all of our Unit Managers AANAC certified by the end of 2011 in order to broaden the scope and depth of our ability to fully utilize the MDS 3.0 process to improve resident care.

The reorganization, in addition to quarterly RB Health Partners reviews of all 3 communities, has resulted in a 15% increase in revenue to all 3 communities.

I would highly recommend RB Health Partners for interim assistance, MDS oversight and education for your staff regarding the RAI process.

Thank you,

*Marguerite Kraska*

Marguerite Kraska, RN, NHA

Regional Director of Health Services and Quality

Horizon Bay Senior Living Gulf Central Region