

November 22, 2010

Robin A. Bleier, RN, HCRM
RB Health Partners, Inc.
Clinical Risk Consulting
210 So Pinellas Ave Ste # 260
Tarpon Springs, FL 34689

Dear Ms. Bleier,

In today's age of information technology, I frequently find myself in front of a computer screen; be it to complete continuing education requirements for my nursing license or to view a company sponsored webinar. Although less costly than classroom instruction, those of us with knowledge of how people learn, recognize that this may not be the most effective method of learning for many adults, to include myself.

Therefore, I was delighted when my company agreed to let me attend the RAI – MDS 3.0 Intensive Certification Program on September 21st through 23rd 2010 in Ft. Lauderdale, Florida with you as the primary presenter. Honestly, I was a little skeptical about sitting through three days of training about a changed Resident Assessment Instrument and process.

Ms. Bleier, you are one of the most dynamic presenters that I have had the pleasure of seeing. In addition to your knowledge of the subject, you are very in tune to the needs and responses of your students and offer them resources and assistance beyond what one would expect. The three days of training sped by quickly, I was well informed by the end of the program, and I was armed with many tools and resources for success in providing my expertise and assistance to the staff in the nine centers I am responsible for as a Regional Clinical Nurse.

I would highly recommend your programs to everyone and look forward to attending one with you again in the near future.

Sincerely,

Marilyn

Marilyn J. Weyher, RN, BSN, MS
Regional Clinical Director
Cypress Healthcare Management, LLC, Region 3